

Dear client,

The past period we have conducted our consultations online and by phone. A physical consultation was scheduled in exceptional cases only. However, we also see great importance in a physical contact moment between the Company Doctor or Workability Specialist and your employee. For this reason we will adjust our services under strike conditions, in line with other contact professions (physiotherapists, general practitioners, etc.). This means that from 1 October we will schedule more physical consultations.

### **Consultation locations**

Our own locations meet the conditions for a safe and healthy workplace. The physical consultations at the client locations can be resumed provided that this is done safely. For this it is necessary that you, as a customer, have returned the signed checklist corona confirming that the conditions for safe and healthy work have been created. This checklist has been updated to the latest standards. Therefore, it is possible that you have already returned a signed checklist but we might ask you to do this again. If our professionals have previously held consultations at your location, your contact person will contact you.

Of course, it is important that your employee only appears at our consultations when he/she is free of complaints. We also include this in our invitations.

### **Online triage**

Unfortunately, the pandemic continues and the corona virus is still among us. In the meantime, measures for various business sectors have been relaxed and Care organizations and Educational Institutions, among others, are fully operational again. But this also poses challenges for employers to shape their business operations properly. Questions also arise among employees, such as: I am vulnerable, am I still allowed to work? What should I do if I have an infected family member or housemate as a teacher? What if I have to wait for a test result?

Specifically for Care and Education we perform a triage service in which our doctor has an advisory role. The doctor advises on (company-specific) preventive measures to prevent contamination and appropriate measures should one of your employees become infected. It goes without saying that the national guidelines from the Government are leading in this respect.

Are you active in Healthcare, Education or another sector and can we also help you by performing corona triage for your organization? If so, please contact your Account Manager or contact person in absenteeism guidance.

**Information on our website**

On our website we have put together relevant information, a FAQ, our extra services and our newsletters. Please visit <https://www.arbobutler.nl/corona>

**All the best!**

If you have any questions, we are at your disposal via the Corona helpdesk, your Account Manager or your contact person with regard to the absenteeism!

Kind regards,

Ilse de Jonge  
Marcel Houtman

**Management Board Arbobotler**  
Part of de Enrgy in Business Group