

Newsletter corona #12

Amsterdam, June 4 2020

Dear client,

We are here for you, especially now!

In our weekly newsletter we keep you informed of the latest developments in the field of Occupational Health and Safety services and the extra services we can offer you.

Online and follow-up triage

Since this week, everybody in the Netherlands can be tested for the corona virus and they can register themselves for a corona-test at the GGD. The national phone number to make an appointment, meant for people with complaints, has been overloaded the first few days with general questions about the virus.

Through our 'corona services' we can provide you as an employer and your employees with answers to questions about the corona virus and the employability of your employees. For general questions your employees can contact our corona helpdesk. For employees with complaints, we provide an online triage in which we issue fit-for-work statements and provide you as an employer with advice. If necessary, we will refer your employee to the GGD for a corona test. The following groups are identified through this online triage:

- (i) At-risk group with advice: can work if;
- (ii) At-risk group with advice: do not work;
- (iii) Complaints: registered for test with a negative result;
- (iv) Complaints: registered for test with a positive result;
- (v) Non-medical reason not to work.

We follow up on the first triage interview and the advice given at that time, based on our workability way of thinking. Together with you, we answer relevant questions about the workload of your employee, the at-risk groups within your organisation, the plan you draw up together with your employee if the employee is (has been) ill or falls within an at-risk group and how you deal with employees who do not work for non-medical reasons.

Would you also like to make use of our online triage and follow-up triage services for your organisation? Ask your contact within Arbobutler for more information or send an e-mail to sales@enrgyinbusiness.nl .

Case management

Perhaps the implementation of the employer case management and the ability to provide direction to new and current files has become difficult in this day and age. After all, as a Director or Manager you need your full attention to ensure the continuity of your organisation.

We can offer extra support by ensuring that absenteeism files do not come to a standstill. That is why we offer a **case management service** for a fixed period of time. During this period, one of our case

managers will take care of all employer tasks that are required within the framework of the Wet Verbetering Poortwachter (Gatekeeper Improvement Act) and will maintain contact with the sick employees within your organisation.

This means:

- Accepting notifications of sickness (if necessary);
- Processing the sickness notifications in the systems;
- Conducting (first) absence interviews;
- Feedback of the results in the system or directly to the manager (secured);
- Coordinating the legally required tasks (consulting, planning the company doctor, drawing up a problem analysis, action plan, etc.);
- Weekly consultation with HR / manager on progress and details.

If your organisation would like to make use of this support service or would like more information, please do not hesitate to respond to this e-mail via your contact person within Arbobutler or send an e-mail to sales@arbobutler.nl.

White paper 'working from home productively'

Do many of your employees continue to work from home during these current times? You may be making plans to have employees return to your office, however this will be gradual and working from home will remain a big part of the new reality. We have written a white paper with tips and tricks that can be used to productively work from home. The white paper is included in the appendix and can be distributed to your employees.

Online knowledge session: dealing with fear of corona can be learned

In May and June we organise an open knowledge session about fear of corona every Wednesday morning from 10.00 - 11.00. This knowledge session is given in Dutch. The English version of this knowledge session will be given on June 10 and June 17 from 14.00 - 15.00 hours.

In the form of a lecture, we provide information on how to deal with feelings of anxiety and how to make them have a less negative impact on your life. Participation is free after a registration by e-mail to trainingen@enrgyinbusiness.nl with the name of your employee and date of participation.

Information on our website

On our website we have put together relevant information, a FAQ, our extra services and our newsletters. Please visit <https://www.arbobutler.nl/corona>

All the best!

Finally, we wish you a lot of strength and all the best during this period. If you have any questions, we are at your disposal via the Corona helpdesk, your Account Manager or your contact person with regard to the absenteeism!

Kind regards,

Ilse de Jonge
Marcel Houtman

Management Board Arbobutler
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